

Coastal Medical Partnership



Corona Virus (COVID-19) Patient Management Flow

This document has been prepared by your GP in order to help you manage your health during the COVID-19 public health crisis

Our biggest concern is to keep the patients seeing the right Clinicians (Dr's and Nurses) if they really need to. We are lucky enough to be able to offer Telephone and Video Consultations, and although this is new, it is far safer for patients and staff, reducing the risk of infection to patients and staff.

If you attend the wrong site/GP Surgery when you have contracted COVID-19 you risk passing it on to other patients as well as the Doctors, Nurses and our other Staff. This could mean you, your friends, family and other community members may not be able to get the attention that you and they need when it's needed.

Stay aware of the latest guidance:

<https://www.gov.uk/coronavirus>

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

All Patients

Please help us to keep people safe by following these 8 steps

1. **DO NOT ENTER** the practice if you have a **cough** or **fever over 37.8**, or if you have been contacted by NHS England as a very high risk patient and told to self-isolate for 12 weeks.
2. Please contact the surgery by telephone or e-Consult via our websites
3. If you are told to come to the surgery by a Clinician, please listen to the instructions carefully as you may be asked to wait in the car, or use a different entrance to normal.
4. Download the NHS App via the App Store or Google Play to be able to order repeat medications, look up test results or access the latest guidance.
5. Limit all and any visits to the Practices.
6. Register with your Pharmacy for Electronic Prescriptions.
7. Look out for your friends, family and neighbours, especially if they are elderly.
8. Follow the guide below to get the medical care you need safely....